# **TERMS AND CONDITIONS**

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Features, content, specifications, products and prices of products and services described or depicted on www.literitecontrols.com are subject to change at any time without notice. Weights, measures and similar descriptions are approximate and are provided for convenience purposes only. LiteRiteControls.com makes all reasonable efforts to accurately display the attributes of our products, including the applicable colors; however, the actual color may vary, and we cannot guarantee that your computer will accurately display such colors. The inclusion of any products or services on this website at any time does not imply or warrant that these products or services will be available at any time. It is your responsibility to ascertain and obey all applicable local, state, federal and international laws in regard to the possession, use and sale of any item purchased from this Website. By placing an order, you represent that the products ordered will be used only in a lawful manner.

#### **QUOTATIONS**

All special quotes expire 30 days from the date listed on the quotation (unless otherwise noted on the quotation). All prices are confidential and require written authorization from LiteRite prior to releasing to any individual not employed by the contractor listed on the quotation. This quotation is based upon a one-time release. If quote is broken into multiple releases, prices are subject to change.

#### TERMS AND PAYMENT OPTIONS

LiteRite accepts credit cards: American Express, Master Card, Discover and Visa. Items are to be paid in full prior to shipment, unless financing has been arranged prior to shipment.

#### SHIP DATE/DELIVERY

LiteRite Controls recommends that the customer order product at least 4-6 weeks prior to installation date. LiteRite Controls cannot guarantee a specific date of delivery from its vendors and manufacturers for items not in the LiteRite Controls warehouse. LiteRite Controls will make every effort to meet the customer's required ship dates, but will not be held financially responsible for delivery delays.

#### SHIPPING DAMAGE

The customer must contact LiteRite Controls within 48 hours for loss or damage of materials received so a shipping claim can be processed right away.

### **RETURNS and CANCELLATIONS**

Returns are only acceptable if reported or claimed within 30 days after the delivery date. If an item is defective or damaged, LITE RITE will provide the customer with a shipping label to return the product. If the return is due to any other reason (buyer's remorse, etc) the customer will pay for the full cost of return shipping.

Cancellations are accepted until, for any reason, and eligible for a full refund provided the order has not been shipped. After shipment the customer must request a return and specify the reason for the return.

#### **GIVEAWAYS AND COUPONS**

Information on how to participate forms part of these Terms & Conditions. By participating, claimants agree to be bound by these Terms & Conditions. Claimants must comply with these Terms & Conditions for a coupon to be valid.

Each claimant is entitled to one coupon per event unless noted otherwise. Coupons are not transferable and are not redeemable for cash and cannot be combined with any other coupons or any other offer or discounts or promotions offered by LITE RITE.

Coupons are only applicable to online purchases and are redeemable online on the LITE RITE websites.

To redeem the coupon code, the claimant types the coupon code into the promotional box in the checkout field of the LITE RITE websites and the relevant discount will be automatically deducted from the final price of the qualifying purchase. If the claimant fails to enter the coupon code at the time of purchase as specified, the purchase will not be eligible for the discount. Discounts may not be claimed after confirmation of a claimant's purchase on the LITE RITE websites.

Each coupon is valid for a single use only.

A coupon cannot be applied to purchases previously placed with LITE RITE.

If a coupon is used and an entire purchase (in accordance with the cancellation policy) is cancelled at a later stage by the claimant, the coupon will no longer be valid.

The coupon is not necessarily valid for all periods of the year. There may be periods, particularly during the seasons, for which the coupon may not be usable.

LITE RITE shall not be liable for any loss, damage or injury suffered or sustained (even if caused by negligence) as a result of accepting and/or using the coupon, except for any liability which cannot be excluded by law.

LITE RITE accepts no responsibility for late, lost or misdirected email or other communications. LITE RITE assumes no responsibility for any failure to receive a claim or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then LITE RITE may modify, cancel, terminate or suspend the coupon. These Terms & Conditions are subject to U.S. law and to the jurisdiction of the courts of the United States. Other languages may be reasonably made available upon request.

LITE RITE reserves the right to discontinue a coupon at any time.

Please write to us at: **info@literite.com** if you have any questions or need further clarification. If you are unable to make a query in writing, please ring us at (562) 430-6468 ext. 9.